

1 August 2006

To Whom it May Concern

Watershed reviewed the procedures for our entire operations at our facility in Stratford, New Plymouth. These recommendations were then passed to Council on our behalf, facilitating changes by Council to their plans for the facility and eventual upgrades. After this initial review, we implemented their recommendations and further engaged Watershed to rewrite our procedures and up-skill our staff.

The changes made greatly improved the water quality, staff knowledge and reduced our chemical usage.

We have been very pleased with the results achieved, and have used Watershed's services a number of times since at other pools, with equal success. I have no hesitation in recommending Kris and Watershed to anyone looking at reviewing or auditing their facility or systems. Their work was outstanding and best of all, was delivered in a manner that was easily understood by all staff.

I am more than happy to provide a verbal reference if required.

Jenny Davidson
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